



Longford County Council

NOAC Indicators 2023

Longford County Council will use the national service indicators established by the National oversight and Audit Commission (NOAC) for the local government sector in addition to the other key indicators identified in this document. The Council will use the 2023 published NOAC data as the baseline for monitoring progress in achieving its objectives in the 2024 – 2029 period.

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Housing (indicators H1–H7)

Topic	Performance Indicator	Value
Housing: H1, H2 & H4	A. Number of dwellings in the ownership of the local authority at 1/1/2023	2,205
	B. Number of dwellings added to the local authority owned stock during 2023 (whether constructed or acquired)	49
	C. Number of local authority owned dwellings sold in 2023	31
	D. Number of local authority owned dwellings demolished in 2023	0
	E. Number of dwellings in the ownership of the local authority at 31/12/2023	2,223
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2023	0
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2023	3.82 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2023	85
	A. Expenditure during 2023 on the maintenance of local authority housing compiled from 1 January 2023 to 31 December 2023, divided by the no. of dwellings in the local authority stock at 31/12/2023, i.e. the H1E less H1F indicator figure	€1,079.03
	Expenditure on maintenance of local authority stock compiled from 1 January 2023 to 31 December 2023, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€2,398,685.18

Housing (indicators H1–H7)

Topic	Performance Indicator	Value
Housing: H3 & H5	A. The time taken from the date of vacation of a dwelling to the date in 2023 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2023	58.71 wk
	B. The cost expended on getting the dwellings re-tenanted in 2023, averaged across all dwellings re-let in 2023	€46,913.28
	The number of dwellings that were re-tenanted on any date in 2023 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	90
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	5,284 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€4,222,195.54
	A. Total number of registered tenancies in the LA area at the end of June 2023	1,975
	B. Number of rented dwellings inspected in 2023	458
	C. Percentage of inspected dwellings in 2023 not compliant with the Standards Regulations	91.69 %
	D. Number of dwellings deemed compliant in 2023 (including those originally deemed non-compliant)	125
	E. The number of inspections (including re-inspections) undertaken by the local authority in 2023	545

Housing (indicators H1–H7)

Topic	Performance Indicator	Value
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	81.25 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	16
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	13
Housing: H7	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	51
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	51
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	50
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	796.9 MWh
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	203.6



Roads (indicators R1–R3)

Topic	Performance Indicator	Value
Roads: R1 & R2	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	98.56 %
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	95.37 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	95.27 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	95.93 %
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	0.03 %
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	3.09 %
	B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	51.46 %
	B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	43.97 %
	B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	0.10 %
	B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	5.94 %
	B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	39.02 %

Roads (indicators R1–R3)

Topic	Performance Indicator	Value
Roads: R1 & R2	B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	50.32 %
	B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	0.42 %
	B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	10.24 %
	B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	37.23 %
	B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	47.38 %
	B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2023	4.44 %
	B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2023	11.20 %
	B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2023	29.07 %
	B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2023	51.21 %
	A.1 Kilometres of regional road strengthened during 2023	5.3 km
	A.2 The amount expended on regional roads strengthening work during 2023	€991,807.00
	A.3 The average unit cost of regional road strengthening works per square metre (€/m ²)	€27.15

Roads (indicators R1–R3)

Topic	Performance Indicator	Value
Roads: R1 & R2	B.1 Kilometres of regional road resealed during 2023	7.1 km
	B.2 The amount expended on regional road resealing work during 2023	€238,945.00
	B.3 The average unit cost of regional road resealing works per square metre (€/m ²)	€4.96
	C.1 Kilometres of local road strengthened during 2023	63.5 km
	C2. The amount expended on local road strengthening work during 2023	€4,699,192.00
	C.3 The average unit cost of local road strengthening works per square metre (€/m ²)	€17.87
	D.1 Kilometres of local road resealed during 2023	66.7 km
	D.2 The amount expended on local road resealing work during 2023	€1,187,597.00
	D.3 The average unit cost of local road resealing works per square metre (€/m ²)	€4.36
Motor Tax: R3	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2023	77.89 %



Water (indicators W1–W2)

Topic	Performance Indicator	Value
Water: W1 & W2	Percentage of drinking water in private schemes in compliance with statutory requirements	98.11 %
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %
	How many local authority registered schemes were monitored in 2023	17
	Total number of registered schemes in 2023	17



Waste/Environment (indicators E1–E6)

Topic	Performance Indicator	Value
Waste: E1	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2023	4,902
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	87.33 %
Environmental Pollution: E2	A. Total number of pollution cases in respect of which a complaint was made during 2023	1,578
	A. Number of pollution cases closed from 1/1/2023 to 31/12/2023	1,533
	A. Total number of pollution cases on hands at 31/12/2023	111
	The opening number of pollution cases carried forward from the year end 2022	66
Litter Pollution: E3	A1. The percentage of the area within the local authority that when surveyed in 2023 was unpolluted or litter free	21 %
	A2. The percentage of the area within the local authority that when surveyed in 2023 was slightly polluted	64 %
	A3. The percentage of the area within the local authority that when surveyed in 2023 was moderately polluted	12 %
	A4. The percentage of the area within the local authority that when surveyed in 2023 was significantly polluted	3 %
	A5. The percentage of the area within the local authority that when surveyed in 2023 was grossly polluted	0 %

Waste/Environment

(indicators E1–E6)

Topic	Performance Indicator	Value
Green Flag Status: E4	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2023	59.57 %
	Schools which attained a Green Flag for the first time in 2023	
	Schools which renewed their Green Flag in 2023	16
	Schools which held a Green Flag from 2022 and therefore do not require renewal until 2024	12
Energy Efficiency: E5	A. The cumulative percentage of energy savings achieved by 31/12/2023 relative to baseline year (2009)	-14.20 %
Public Lighting: E6	A. Total annual consumption of the public lighting system	1,563.00 MWh
	B. Average wattage of each public light	68.00 W
	C. Percentage of the total system that LED lights represent	79.00 %
	Number of LED lights in the public lighting system	4,726
	Number of non-LED lights in the public lighting system	1,271



Planning (indicators P1–P5)

Topic	Performance Indicator	Value
Planning: P1	A. Buildings inspected as a percentage of new buildings notified to the local authority	100 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2023 to 31/12/2023 by a builder or developer on the local authority	59
	Number of new buildings notified to the local authority in 2023 that were the subject of at least one on-site inspection during 2023 undertaken by the local authority	59
Planning: P2 & P3	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2023	14
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	78.57 %
	Number of determinations confirming the local authority's decision (either with or without variation)	11
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2023 to 31/12/2023 that were investigated	47
	B. Total number of investigated cases that were closed during 2023	35
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	45.71 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	0 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	54.29 %

Planning (indicators P1–P5)

Topic	Performance Indicator	Value
Planning: P2 & P3	F. Total number of planning cases being investigated as at 31/12/2023	83
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	16
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	0
	Number of cases at B that were closed due to enforcement proceedings	19
Planning: P4 & P5	A. The 2023 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census	€36.92
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2023	€1,726,077
	A. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of their receipt	79.41 %
	B. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an extended period agreed with the applicant	17.65 %
	The total number of applications for fire safety certificates received in 2023 that were not withdrawn by the applicant	34
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of the date of receipt of the application	27
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an agreed extended time period	6



Fire Service (indicators F1–F3)

Topic	Performance Indicator	Value
Fire Service: F1	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2023 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€59.60
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2023	€2,786,202
Fire Service: F2 & F3	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	7.59 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	8.29 min
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	27.91 %
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	60.47 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	11.63 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	27.27 %

Fire Service (indicators F1–F3)

Topic	Performance Indicator	Value
Fire Service: F2 & F3	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	56.57 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	16.16 %
	Total number of call-outs in respect of fires from 1/1/2023 to 31/12/2023	215
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	60
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	130
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	25
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2023 to 31/12/2023	99
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	27
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	56
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	16



Library Service (indicators L1–L2)

Topic	Performance Indicator	Value
Library Service: L1	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	3.06
	B. Number of items issued to library borrowers in the year	109,748
	C. Library active members per head of population	0.21
	D. Number of registered library members in the year	7,578
	Number of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used	143,046
Library Service: L2	A. The Annual Financial Statement (AFS) Programme F data for 2023 divided by the population of the local authority area per the 2022 Census	€58.30
	B. The annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023	€2.46
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2023	€2,725,661
	B. The annual expenditure on new stock acquired by the library in the year	€115,221



Youth and Community (indicators Y1–Y2)

Topic	Performance Indicator	Value
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	100 %
	Total number of second level schools in the local authority area at 31/12/2023	9
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2023	9
	A. The number of organisations included in the County Register at 31/12/2023 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	13.96
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2023	523
	Total number of those organisations that registered for the first time in 2023	78
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	73



Corporate (indicators C1–C5)

Topic	Performance Indicator	Value
Corporate: C1, C2, C4 & C5	A. The wholetime equivalent staffing number as at 31 December 2023	355.96
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2023	3.76 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2023	0.21 %
	Total number of working days lost to sickness absence through medically certified leave in 2023	3,132.93 day
	Total number of working days lost to sickness absence through self-certified leave in 2023	167.5 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2023	1 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2023	94.5 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	5 are currently on long term sick leave as of 31/12/2023
	A. All ICT expenditure in the period from 1/1/2023 to 31/12/2023, divided by the WTE no.	€3,069.19
	Total ICT expenditure in 2023	€1,092,509.79
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.62
	Total Revenue expenditure from 1/1/2023 to 31/12/2023 before transfers to or from reserves	€67,464,193

Corporate (indicators C1–C5)

Topic	Performance Indicator	Value
Corporate: C3	A. The per capita total page views of the local authority's websites in 2023	11.03
	B. The per capita total number of followers at end 2023 of the local authority's social media accounts (if any)	1.26
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2023 to 31/12/2023 obtained from a page tagging on-site web analytics service or equivalent	515,719
	The total number of social media users who, at 31/12/2023, were following the local authority on any social media sites	58,924
	The number of social media accounts operated by the local authority	29
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	A change in Longford County Council cookie policies came into effect on 3 January 2023.



Finance (indicators M1–M4)

Topic	Performance Indicator	Value
Finance: M1 to M4	A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€246,348
	B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€250,963
	C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€359,729
	D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€365,106
	E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€384,471
	F. Cumulative surplus or deficit at 31/12/2023 as a percentage of Total Income in 2023 from the Income and Expenditure Account Statement of the AFS	0.55 %
	G. Revenue expenditure per capita in 2023	€1,443.05
	H. Revenue expenditure per capita in 2023 excluding significant out of county/shared service expenditure	
	The 2023 Total Income figure from the Income and Expenditure Account Statement of the AFS	€69,613,894
	The 2023 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€67,464,193

Finance (indicators M1–M4)

Topic	Performance Indicator	Value
Finance: M1 to M4	The 2023 Revenue expenditure excluding county/ shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick	
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	88.0 %
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	90.0 %
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	59.0 %
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	81.0 %
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	89.0 %
	B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	65.0 %
	C. (a) Collection level of Rates in Appendix 7 of the AFS for 2021	84.0 %
	C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	90.0 %
	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	69.0 %
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	90.0 %
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	89.0 %
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	77.0 %
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	87 %

Finance (indicators M1–M4)

Topic	Performance Indicator	Value
Finance: M1 to M4	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	89 %
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	77 %
	E. (d) Collection level of HAP SSC for 2023	
	A. Per capita total cost of settled claims for 2023	€12.77
	IPB Insurance: Number of notified claims for 2023	47
	IPB Insurance: Number of settled claims for 2023	29
	IPB Insurance: Total cost of settled claims for 2023	€596,918.89
	Total cost of claims settled under excess for 2023	€0
	Self-insured: Number of notified claims for 2023	
	Self-insured: Number of settled claims for 2023	
	Self-insured: Total cost of settled claims for 2023	
	A. Overall central management charge as a percentage of total expenditure on revenue account	16.01 %
	B. Total payroll costs as a percentage of revenue expenditure	40.83 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€10,802,318
	Total payroll costs from Appendix 1 of the AFS for 2023 (including Salaries, Wages and Pensions)	€27,543,019



Economic Development (indicators J1–J5)

Topic	Performance Indicator	Value
Economic Development: J1 to J5	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023 per 100,000 of population	106.95
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023	50.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2023 per 100,000 of population	29.95
	B. The number of trading online vouchers that were drawn down in 2023 per 100,000 of population	12.83
	The number of trading online voucher applications approved by the Local Enterprise Office in 2023	14
	The number of those trading online vouchers that were drawn down in 2023	6
	A. The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023 per 100,000 of population	233.15
	The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023	109
	A. Does the local authority have a current tourism strategy?	Yes
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2023 per head of population	€214.28
	The spend on local economic development by the local authority in 2023	€10,017,842.48

